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TGO AND ANOTHER WIN7 PROBLEM?

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**christ
lambrecht**
Posts: 301
Joined: 04/30/10

TGO and another Win7 problem?

[Quote](#)

Posted by **christ lambrecht** on Mar 20, 2012 7:05 pm

"Could not find file HBG03.ggf"

Hi,
I'm installing TGO on my Win7 computer ...
using the guidelines of Scott Partridge and Glen Borkenhagen.

All went fine and I was able to start TGO, start a new project choose the Belgium coördiante system with the Geoïde and shift grid file ...

To be able to import and convert our Trimble Access Jobs I had to install the Trimble Access Installation Manager to update the office software...

Once this step is completed and rebooting, running TGO and setting up a new project I got a message "Could not find file HBG03.ggf" same for the shift grid file.

When I open Coördinate System Manager" all files are there, doublechecked in explorer, all files are there just as before.

Tried with different files but TGO can't locate any of the geoid and shift grid files on my win7 pc.

I did not update my XP machine ... want to keep on working on this one.
Anyone with the same problem, anyone a clue where to start looking.

I've been browsing the register with regedit for some bad paths ...

Where are these files located on a TBC installation?? Could it be pointing to the wrong TBC place. (No TBC installed on the Win7 pc)

Is there a way to upgrade the converters without using Trimble Access Installation Manager??

Christof.

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UT Veyor

Re: TGO and another Win7 problem?

[Quote](#)

Posted by **UT Veyor** on Mar 21, 2012 10:40 am

Christ,

Posts: 21
Joined: 09/21/10

I have both TGO and TBC loaded on a Windows XP platform. I (and IT) can't get Windows 7 working, we have made 2 attempts but as soon as one thing goes wrong with windows 7 it's like a domino effect.

For both TGO and TBC the .ggf files are (default) located @ C:\Program Files\Common Files\Trimble\GeoData

Have you tried running a search on your Win7 machines hard drive for ".ggf"

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**christ
lambrecht**
Posts: 301
Joined: 04/30/10

Re: TGO and another Win7 problem?

[Quote](#)

Posted by **christ lambrecht** on Mar 21, 2012 11:05 am

Hi,

I can locate the files, that's no problem, they are where they have always been, but for one strange reason TGO can't find them and there's no browse option to go and locate them.

The Coordinate System Manager works fine and gives no errors or warnings, only TGO is looking somewhere else or something is missing with the naming of the files inside TGO (not likely since I got the message stating "HBG03.ggf" could not be found.

Thanks anyway!

Chr.

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**Scott
Partridge**
Posts: 2136
Joined: 04/07/10

Re: TGO and another Win7 problem?

[Quote](#)

Posted by **Scott Partridge** on Apr 3, 2012 2:15 pm

Hi Christ

I opened a new project in TGO 1.63 on my Windows 7 Pro 64 bit PC and I was successfully able to use HBGC as the geoid...

Just a couple of wild ass shots in the dark that you might try...

Shot number 1:

Go into Coordinate System Manager and click on the Geoid Model tab. You should see HBG03 (Belgium) listed. If not, click on the VIEW pull down menu and enable display of Hidden Records. It may be a hidden record.

If now you see HBG03 listed, right click on the geoid model name. You will see the option Hide with a check mark to the left of it. Click on this option to unhide the geoid model in CSM.

Click on FILE > SAVE to save the state of the current.csd file. The HBG03 geoid should now be available to TGO.

Shot number 2:

In CSM click on VIEW > Options. Make sure that the directory is set to the Geodata folder where the GGF files are stored.

Let me know if either of these work for you...

Good luck.

Scott

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**christ
lambrecht**

Posts: 301
Joined: 04/30/10

Re: TGO and another Win7 problem?

[Quote](#)

Posted by **christ lambrecht** on Apr 3, 2012 3:35 pm

Scott you made my day!

No files were hidden and they were in right location but...
when I started the installation I did not want to install under Program Files because of the access rights
So I did a custom install in C:\XP Programs\Trimble\
I also have C:\XP Programs\Common Files\Trimble\GeoData ...

after the usual install and updates this worked, I could start a new project and select the files, it worked but I
couldn't import our recent job format.
So I needed to upgrade the converters for Trimble Access using the Trimble Access Installation Manager.
(There is now a separate download for updating the office software without TAIM, but It gave the same result)
after this step TGO can't locate the files, but they are in C:\XP Programs\Common Files\Trimble\GeoData ...
(So no way to start a new project and choosing the Belgium coordiante system)

Our Trimble dealer was also of any help and suggested to also create the TBC\TGO directory under
C:\ProgramData\Trimble\GeoData

I did but didn't know you could set the path in CSD - VIEW > Options ... as you described.
I now have the path set to look in C:\ProgramData\Trimble\GeoData and this works !!!
After some testing I went back to CSD and did reset the path back to C:\XP Programs\Common Files\Trimble
\GeoData and that keeps working !!
Odd situation ... I guess I made it myself a little difficult with the custom setup, it looks as the last TAIM-update
screwed the custom path setting.

thanks for the input, this issue kept me busy for some weeks now
it's great to have the experts still monitoring this board. 😊

Christof.

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**Scott
Partridge**

Posts: 2136
Joined: 04/07/10

Re: TGO and another Win7 problem?

[Quote](#)

Posted by **Scott Partridge** on Apr 3, 2012 6:26 pm

No worries Christ, I am glad that the directory solution helped. Users on this site have certainly helped me out
over the years.

Hey I'm an expert in something! Now I'll have to convince my wife of that fact...LOL

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